COMPANY PROFILE
Shields Security Solution is a multinational security company, part of a privately owned Equity Investment Group based in Sweden. Founded in 2001, and part of the BMOlsson Group since 2006, Shields Security Solution has rapidly grown into a leading security company with nationwide presence in Indonesia. By providing intelligent security solutions combining caring guards with cutting edge technology, we have won the trust of residential, commercial, government, and industrial customers throughout Indonesia.

| ✔ MINING INDUSTRY | ✔ INDUSTRIAL FACTORIES | ✔ OFFICE PREMISES |
| ✔ OIL-GAS INDUSTRY | ✔ EMBASSIES | ✔ NON GOVERNMENTAL |
| ✔ PLANTATION INDUSTRY | ✔ BUILDING MANAGEMENT | ORGANIZATIONS |
| ✔ WAREHOUSING | ✔ RESIDENCES | ✔ HOSPITALITY |
| ✔ RETAIL | | |
We work with protection through anticipation. Our team specializes in coordinating locally customized security solutions addressing diverse social and economical environments, while ensuring an attentive and responsive customer service. With more than 6400 guards, 4 branch offices, 21 satellite offices, our own Security Training Centre, and flexible security solutions meeting national and international security standards, Shields Security Solution counts with hundreds of successfully managed small as well as large-scale operations throughout the country.

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| ✓ SULAWESI, MAKASAR | ✓ NUSA TENGGARA TIMUR | ✓ PAPUA         |
| ✓ BALI, DENPASAR   | ✓ NUSA TENGGARA BARAT |               |
OUR MISSION

Our carefully selected Executive Board and Operations Management Team are both comprised of national and international experts who understand the Indonesian environment, particularly the security challenges businesses and families face on a daily basis. Managing these challenges and providing a safe environment, whether it is for your home or your business, is our core business.

OUR VISION

We believe in security with a human touch. Therefore, we aim to provide industry-leading security solutions while promoting a business culture founded on dedication, development, effectiveness, innovation, respect, teamwork and trust. Based on these company values, we endorse empowerment as a way to improve the quality of life of both our clients and our employees.

Security with a human touch
Shields Security Solution provides a full range of security services across all market segments. Our security solutions are based on highly qualified uniformed personnel providing a visible security presence, as well as an exclusive integrated IT approach using up to date information equipment and techniques. As a result, we specialize in the areas of:

- **GUARDING**
- **SECURITY TRAINING**
- **TECHNICAL SECURITY**
- **CONSULTANCY**
Following a growing demand of uniformed security services within the Indonesian context, our security experts have developed a comprehensive uniformed security service package in order to address your specific needs, whether it is for your home or your business. Our certified security guards are trained in a broad range of expertise areas encompassing everything from general guarding to highly specialised security roles:

- CRITICAL ASSET PROTECTION
- MOBILE PATROL
- RESPONSE TEAM
- ACCESS CONTROL
- CUSTOMER RELATIONS
- CLOSE PROTECTION
- COMPANY SOCIAL RESPONSIBILITY
- SECURITY ALERT

SECURITY GUARD MANAGEMENT PROGRAM

Shields Security Solution not only provides a comprehensive security guard force, we also play a leading role in managing the transition of security guard forces for clients interested in outsourcing and improving the performance of their current security program. Our External Guard Force Management Program encompasses:

- GUARD TRANSITION PROGRAM
- SECURITY GUARD MANAGEMENT PROGRAM
- PHYSICAL SECURITY PROGRAM
- TECHNICAL SECURITY PROGRAM
SECURITY THROUGH EMPOWERMENT

We see empowerment as the key to improve the quality of life of both our clients and our employees. Being the only security company in Indonesia with an employee ombudsman, we do not only promote trust and respect, but also dedication and progression.

Our Employee Empowerment Policy focuses therefore on in-house recruitment; rewarding commitment, experience and knowledge, while providing our employees with the opportunity to develop both personally and professionally within the company.

INTERNAL SECURITY TRAINING

Our professional security training steps are divided into basic, supervisory, specialist, and management security education. Within these levels we currently provide the following courses:

- Basic Security Training
- Security Shift Leader Training
- Security Supervisor Training
- Response Team Training
- Security Manager Training
- Investigation Training
- Close Protection Training

Unlike many security companies in the region, at Shields Security Solution we manage our own training center. This gives us full control over the content as well as the quality of our training programmes. Our certified expatriate and local instructors are constantly developing our training curriculum, making sure the training given to our security personnel meets national and international standards.
Designing technical security systems for efficiency, integrity, longevity and sustainability is an important part of our renowned IT integrated security approach. Our services are divided into two different steps.

**TECHNICAL SECURITY INSTALLATION**

Throughout the years, Shields Security Solution has persistently provided cutting edge technology within the areas of Access Control, Building Management Systems and Closed-Circuit Television (CCTV). Our versatile security systems are adapted by our experienced IT specialists to meet your specific security needs.

**PRODUCT SUPPORT SERVICE**

Our fully trained product service staff works around the clock in order to provide a market leading after-sales service to our customers. Additionally, with a majority of businesses and residences in Indonesia using technical security components, we also provide maintenance services for existing technical security installations.
Shields Security Solution also provides support services within the area of consultancy. Our expertise encompasses:

- Private Confidential Background Checks and Commercial Inquiries
- Security Reviews and Risk Assessments
- Technical Security Systems
All Shields Security Solution offices are open 24 hours a day, 7 days a week, 365 days a year. Our highly responsive support teams provide our clients with around the clock customer service.

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